As a user collects a large database of private knowledge, his RA becomes an expert on that knowledge base through constant re-training. A goal of the RA is to allow co-workers to conveniently access the "public" portions of this database without interrupting the user. Thus, if a colleague wants to know about augmented reality, he simply sends a message to the user’s Remembrance Agent, for example, thad-ra@media.mit.edu. The RA can then return its best guess at an appropriate file. Thus, the user is never bothered by the query, never has to format his knowledge (i.e., some mark-up language), and the colleague feels free to use the resource as opposed to knocking on an office door. Knowledge transfer may occur in a similar fashion. When an engineer trains his replacement, he can also transfer his RA database of knowledge on the subject so that his replacement may continually get the benefit of his experience even after he has left. Finally, if a large collective of people use Remembrance Agents, queries can be sent to communities, not just individuals. This allows questions of the form "How do I reboot a Sun workstation?"